

This notice in TED website: <https://ted.europa.eu/udl?uri=TED:NOTICE:433806-2023:TEXT:EN:HTML>

**Germany-Frankfurt am Main: Provision of Cleaning Services (All ECB Premises)  
2023/S 136-433806**

**Contract award notice**

**Results of the procurement procedure**

**Services**

**Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

**I.1) Name and addresses**

Official name: European Central Bank  
Postal address: Sonnemannstrasse 22  
Town: Frankfurt am Main  
NUTS code: DE712 Frankfurt am Main, Kreisfreie Stadt  
Postal code: 60314  
Country: Germany  
Contact person: Central Procurement Office  
E-mail: [procurement@ecb.europa.eu](mailto:procurement@ecb.europa.eu)  
Telephone: +49 6913440  
Fax: +49 69/13447110

**Internet address(es):**

Main address: <http://www.ecb.europa.eu>

**I.4) Type of the contracting authority**

European institution/agency or international organisation

**I.5) Main activity**

Economic and financial affairs

**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title:**

Provision of Cleaning Services (All ECB Premises)  
Reference number: PRO-006244

**II.1.2) Main CPV code**

90910000 Cleaning services

**II.1.3) Type of contract**

Services

**II.1.4) Short description:**

In the context of infrastructural facility management (IFM) the ECB awarded a contract for the provision of high-quality cleaning services. The services encompass all of the ECB premises referred to in the published tender documents, specifically areas, plants and facilities that require cleaning and maintenance in accordance with the room book and related land register (cadastre). The degree of cleanliness to be achieved and maintained by the

contractor shall make a key contribution to the value, ability to function and overall visual impression of the ECB premises.

II.1.6) **Information about lots**

This contract is divided into lots: no

II.1.7) **Total value of the procurement (excluding VAT)**

Value excluding VAT: 19 910 998.00 EUR

II.2) **Description**

II.2.3) **Place of performance**

NUTS code: DE712 Frankfurt am Main, Kreisfreie Stadt

II.2.4) **Description of the procurement:**

Through this negotiated procedure, the ECB awarded a contract for IFM cleaning services for all premises of the ECB, currently consisting of the ECB Main Building in Frankfurt Ostend, the Eurotower and the Japan Center in central Frankfurt, the External Computer Centre in Frankfurt Kalbach, 3 floors of the Prime Tower in Frankfurt, the ECB Brussels Office and a private residence in Frankfurt. Over the scope of this contract, the ECB premises except for the ECB Main Building may be liable to change.

The IFM service include both a daily and a periodic cleaning service of the buildings, the cleaning of interior windows and glass surfaces, as well as the façade of the Grossmarkthalle of the ECB Main Building from the outside, outdoor cleaning and winter service at the ECB Main Building, and pest control at the ECB Main Building and the Eurotower.

II.2.5) **Award criteria**

Quality criterion - Name: Quality of the offer / Weighting: 55

Price - Weighting: 45

II.2.11) **Information about options**

Options: yes

Description of options:

- Vacancy maintenance of one private residence,
- Housekeeping of one private residence,
- Surface cleaning of all ECB kitchenettes,
- Cleaning of all ECB kitchens and sculleries,
- Façade cleaning high-rise towers.

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

The maximum value published in Section II.1.7) is an indicative non-binding estimate which includes one-off costs during the start-up phase and all optional services described in the tender documents over the maximum contract duration of 4 years. The actual value of the contract may differ and will be determined by actual business needs.

**Section IV: Procedure**

IV.1) **Description**

IV.1.1) **Type of procedure**

Competitive procedure with negotiation

IV.1.3) **Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

IV.1.8) **Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

IV.2) **Administrative information**

IV.2.1) **Previous publication concerning this procedure**

Notice number in the OJ S: [2022/S 175-494355](#)

IV.2.8) **Information about termination of dynamic purchasing system**

IV.2.9) **Information about termination of call for competition in the form of a prior information notice**

**Section V: Award of contract**

**Contract No:** 1

**Title:**

Provision of Cleaning Services (All ECB Premises)

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

06/07/2023

V.2.2) **Information about tenders**

Number of tenders received: 3

The contract has been awarded to a group of economic operators: no

V.2.3) **Name and address of the contractor**

Official name: Gonder Facility Services GmbH

Postal address: August-Schanz-Str. 18

Town: Frankfurt am Main

NUTS code: DE712 Frankfurt am Main, Kreisfreie Stadt

Postal code: 60433

Country: Germany

The contractor is an SME: no

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Total value of the contract/lot: 19 910 998.00 EUR

V.2.5) **Information about subcontracting**

**Section VI: Complementary information**

VI.3) **Additional information:**

The procurement procedure has been conducted in accordance with Decision ECB/2016/2 of 9 February 2016 laying down the rules on procurement, OJ L 45, 20.2.2016, p. 15 (as amended) available on the ECB website:

<http://www.ecb.europa.eu/ecb/jobsproc/tenders/html/index.en.html>

VI.4) **Procedures for review**

VI.4.1) **Review body**

Official name: Procurement Review Body of the European Central Bank, c/o Legal Advice Team

Postal address: Sonnemannstrasse 22

Town: Frankfurt am Main

Postal code: 60314

Country: Germany

E-mail: [LegalServices@ecb.europa.eu](mailto:LegalServices@ecb.europa.eu)

Telephone: +49 6913440

VI.4.2) **Body responsible for mediation procedures**

Official name: The European Ombudsman  
Postal address: 1 avenue du Président Robert Schuman, CS 30403  
Town: Strasbourg Cedex  
Postal code: 67001  
Country: France

VI.4.3) **Review procedure**

Precise information on deadline(s) for review procedures:

Within 10 days of receipt of the notification in accordance with Article 34(1) or the first sentence of Article 34(3) of Decision ECB/2016/2 laying down the rules on procurement, as amended. Further requirements are outlined in Article 39 of this Decision. A complaint to the European Ombudsman does not affect the deadline for lodging appeals.

VI.4.4) **Service from which information about the review procedure may be obtained**

Official name: Central Procurement Office of the European Central Bank c/o Legal Advice Team  
Postal address: Sonnemannstrasse 22  
Town: Frankfurt am Main  
Postal code: 60314  
Country: Germany  
E-mail: [procurement@ecb.europa.eu](mailto:procurement@ecb.europa.eu)  
Telephone: +49 6913440

VI.5) **Date of dispatch of this notice:**

11/07/2023