

This notice in TED website: <https://ted.europa.eu/udl?uri=TED:NOTICE:626986-2020:TEXT:EN:HTML>

**Germany-Frankfurt am Main: Provision of Learning and Development Services in the Field of Data Science, Computer Science and Information and Communications Technology
2020/S 251-626986**

Social and other specific services – public contracts

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1) **Name and addresses**

Official name: European Central Bank
Postal address: Sonnemannstrasse 22
Town: Frankfurt am Main
NUTS code: DE712 Frankfurt am Main, Kreisfreie Stadt
Postal code: 60314
Country: Germany
Contact person: Nelia Guerreiro
E-mail: procurement@ecb.europa.eu
Telephone: +49 69/13440
Fax: +49 69/13447110

Internet address(es):

Main address: <http://www.ecb.europa.eu>

I.3) **Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: <http://www.ecb.europa.eu/ecb/jobsproc/tenders/html/index.en.html>
Additional information can be obtained from the abovementioned address
Tenders or requests to participate must be submitted to the abovementioned address

I.4) **Type of the contracting authority**

European institution/agency or international organisation

I.5) **Main activity**

Economic and financial affairs

Section II: Object

II.1) **Scope of the procurement**

II.1.1) **Title:**

Provision of Learning and Development Services in the Field of Data Science, Computer Science and Information and Communications Technology
Reference number: PRO-005499

II.1.2) **Main CPV code**

80570000 Personal development training services

II.1.3) **Type of contract**

Services

II.1.4) **Short description:**

The European Central Bank (ECB) is seeking interested parties through this call to express interest for participating in a negotiated procurement procedure for the provision of learning and development services in the field of data science, computer science and information and communications technology.

II.1.5) **Estimated total value**

Value excluding VAT: 1 500 000.00 EUR

II.1.6) **Information about lots**

This contract is divided into lots: yes
Tenders may be submitted for all lots

II.2) **Description**

II.2.1) **Title:**

Learning and Development Services in the Field of Data Science and Computer Science
Lot No: 1

II.2.2) **Additional CPV code(s)**

80000000 Education and training services
80500000 Training services

II.2.3) **Place of performance**

NUTS code: DE712 Frankfurt am Main, Kreisfreie Stadt

II.2.4) **Description of the procurement:**

The European Central Bank (ECB) is an official EU institution which is responsible for the monetary policy of the European Union. It fulfils this mandate together with the 19 national central banks (NCB's) of the member states whose currency is the euro (the 'Eurosystem'). Since 2014, the ECB is also entrusted with the task of banking supervision within the European Union to ensure the stability of the banking system. This is conducted by the Single Supervisory Mechanism (SSM) which consists of the ECB and the national supervisory authorities (NCA's) of the participating countries.

To duly fulfil our mandate, it is vital that we ensure that our around 4 000 staff members have access to the most up to date learning resources and content so that they can continuously enhance the required skills, competencies and knowledge. As part of this overarching learning and development strategy, we also want to enhance our offer on data science, computer science, digital skills and Information and communications technology (ICT). In 2020, the ECB launched a pilot of a Data Academy, an initiative aiming to support the organisation in achieving its strategic goals by addressing its current and future learning needs. The ECB aims

through this procurement to award contract(s) with providers to further strengthen the learning programme of the data academy as well as enrich the overall data, technology and ICT offer.

Against this background, the ECB is therefore looking to procure the following services:

Lot 1: Up to three providers to design, and/or co-create, deliver and administer blended learning and development services provided in English in the field of data science and computer science, and the specialisations covered by the ECB Data Academy.

The ECB Data Academy is open to staff members across business areas with the following main objectives:

- (i) close knowledge gaps and upskill staff in the field of data science, information technology and data skills;
- (ii) improve general data literacy among staff;
- (iii) support the organisation's data transformation;
- (iv) standardise data skills across business areas using e.g. cross-functional synergies; and
- (v) encourage participants to learn from each other and put learning in to practice e.g. in the form of (cross) business area projects.

Lot 2: Up to three providers to design and/or co-create, deliver and administer learning and development services provided in English on ICT end user topics e.g. computer applications, collaboration and communication tools and cybersecurity.

The envisaged starting date of the contract(s) is Q2-2021 for an initial duration of 3 years and the possibility to extend for one additional year.

The procured services will be open to all staff of the ECB, and where applicable, to employees of NCAs of the SSM and NCBs of the ESCB. The on-site services would be mainly delivered in Frankfurt am Main and in exceptional cases delivered in local NCB/NCAs locations within the EU.

Interested parties may establish temporary groupings or subcontracting for the provision of the requested learning and development activities, as further detailed in Chapter V 'General Rules' below.

II.2.6) **Estimated value**

II.2.7) **Duration of the contract or the framework agreement**

Duration in months: 48

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

II.2) **Description**

II.2.1) **Title:**

Learning and Development Services in the Field of Information and Communications Technology
Lot No: 2

II.2.2) **Additional CPV code(s)**

80500000 Training services
80000000 Education and training services

II.2.3) **Place of performance**

NUTS code: DE712 Frankfurt am Main, Kreisfreie Stadt

II.2.4) **Description of the procurement:**

The European Central Bank (ECB) is an official EU institution which is responsible for the monetary policy of the European Union. It fulfils this mandate together with the 19 national central banks (NCB's) of the member states whose currency is the Euro (the 'Eurosystem'). Since 2014, the ECB is also entrusted with the task of banking supervision within the European Union to ensure the stability of the banking system. This is conducted

by the Single Supervisory Mechanism (SSM) which consists of the ECB and the national supervisory authorities (NCA's) of the participating countries.

To duly fulfil our mandate, it is vital that we ensure that our around 4 000 staff members have access to the most up to date learning resources and content so that they can continuously enhance the required skills, competencies and knowledge. As part of this overarching learning and development strategy, we also want to enhance our offer on data science, computer science, digital skills and Information and communications technology (ICT). In 2020, the ECB launched a pilot of a data academy, an initiative aiming to support the organisation in achieving its strategic goals by addressing its current and future learning needs. The ECB aims through this procurement to award contract(s) with providers to further strengthen the learning programme of the data academy as well as enrich the overall data, technology and ICT offer.

Against this background, the ECB is therefore looking to procure the following services:

Lot 1: Up to three providers to design, and/or co-create, deliver and administer blended learning and development services provided in English in the field of data science and computer science, and the specialisations covered by the ECB Data Academy;

The ECB Data Academy is open to staff members across business areas with the following main objectives:

- (i) close knowledge gaps and upskill staff in the field of data science, information technology and data skills;
- (ii) improve general data literacy among staff;
- (iii) support the organisation's data transformation;
- (iv) standardise data skills across business areas using e.g. cross-functional synergies; and
- (v) encourage participants to learn from each other and put learning in to practice e.g. in the form of (cross) business area projects.

Lot 2: Up to three providers to design and/or co-create, deliver and administer learning and development services provided in English on ICT end user topics e.g. computer applications, collaboration and communication tools and cybersecurity.

The envisaged starting date of the contract(s) is Q2-2021 for an initial duration of 3 years and the possibility to extend for one additional year.

The procured services will be open to all staff of the ECB, and where applicable, to employees of NCAs of the SSM and NCBs of the ESCB. The on-site services would be mainly delivered in Frankfurt am Main and in exceptional cases delivered in local NCB/NCAs locations within the EU.

II.2.6) **Estimated value**

II.2.7) **Duration of the contract or the framework agreement**

Duration in months: 48

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

Section III: Legal, economic, financial and technical information

III.1) **Conditions for participation**

III.1.4) **Objective rules and criteria for participation**

List and brief description of rules and criteria:

Selection criteria as stated in the call to express interest to participate.

III.2) **Conditions related to the contract**

III.2.2) **Contract performance conditions:**

In line with the terms and conditions of the draft contract. See details in the procurement documents.

Section IV: Procedure

IV.1) **Description**

IV.1.1) **Form of procedure**

Procedure involving negotiations

IV.1.3) **Information about framework agreement**

The procurement involves the establishment of a framework agreement

IV.1.10) **Identification of the national rules applicable to the procedure:**

IV.1.11) **Main features of the award procedure:**

IV.2) **Administrative information**

IV.2.2) **Time limit for receipt of tenders or requests to participate / Time limit for receipt of expressions of interest**

Date: 18/01/2021

Local time: 12:00

IV.2.4) **Languages in which tenders or requests to participate may be submitted:**

English

Section VI: Complementary information

VI.2) **Information about electronic workflows**

Electronic invoicing will be accepted

VI.3) **Additional information:**

The documentation for this procurement can be downloaded from the ECB website in the section 'Tenders' under the title of this procedure.

Internet address: <http://www.ecb.europa.eu/ecb/jobsproc/tenders/html/index.en.html>

The downloading of the documentation does not provide for your participation. You must submit your interest to the ECB, on time, in the format requested as instructed in the documentation.

Should you experience any problems in downloading the documentation please contact the ECB under the following email address: procurement@ecb.europa.eu quoting the procurement number and the problem experienced.

The ECB shall endeavour to answer all queries as quickly as possible but cannot guarantee a minimum time response. The ECB shall not be bound to reply to queries received less than 7 calendar days before the time-limit for the submission of tenders.

The procurement procedure shall be open on equal terms to all natural or legal persons resident or located in the European Union and to all natural and legal persons resident or located in a country which has ratified the World Trade Organisation Agreement on Government Procurement or has concluded with the European Union a bilateral agreement on procurement under the conditions laid down in the said agreements.

The procurement procedure is conducted in accordance with Decision ECB/2016/2 of 9 February 2016 laying down the rules on procurement, OJ L 45, 20.2.2016, p. 15 as amended available on the ECB website at <http://www.ecb.europa.eu/ecb/jobsproc/tenders/html/index.en.html>

During the procurement procedure, tenderers shall not contact any other ECB staff members or organisations/ persons working for the ECB with regard to this tender procedure than the person indicated in section I.1).

Tenderers shall also not contact potential competitors unless they intend to form a temporary grouping with them or to involve them as subcontractors. Any violation of this communication rule may lead to the exclusion of the tenderer in question.

VI.4) **Procedures for review**

VI.4.1) **Review body**

Official name: Procurement Review Body of the European Central Bank, c/o Legal Advice Team
Postal address: Sonnemannstrasse 22
Town: Frankfurt am Main
Postal code: 60314
Country: Germany
Telephone: +49 6913440
Fax: +49 6913446886
Internet address: <http://www.ecb.europa.eu>

VI.4.2) **Body responsible for mediation procedures**

Official name: European Ombudsman
Postal address: 1 avenue du Président Robert Schuman
Town: Strasbourg
Postal code: 67001
Country: France

VI.4.4) **Service from which information about the review procedure may be obtained**

Official name: Central Procurement Office
Postal address: Sonnemannstrasse 22
Town: Frankfurt am Main
Postal code: 60314
Country: Germany
Telephone: +49 6913440
Internet address: <http://www.ecb.europa.eu>

VI.5) **Date of dispatch of this notice:**

14/12/2020